



SOUTHERN OREGON

FRIENDS *of* HOSPICE

ANNUAL REPORT 2023



Mission

The mission of Southern Oregon Friends of Hospice is to sustain Celia's House, to ensure dying individuals and their families are exceptionally cared for, and to promote broader knowledge on the benefits of end-of-life palliative care throughout our community.

Vision

Our vision is to create a community which understands and transforms the dying process into a time of opportunity for meaningful closure — with support offered to each dying person, their family, and to the dedicated caregivers who serve them.

Values

- Providing comfort (physical, emotional, and spiritual care)
- Nurturing and teaching a Culture of Compassion
- Respecting the uniqueness, dignity, and preferences of each individual
- Seeking to be as inclusive as our resources and sustainability allow
- Listening for, and honoring each person's experience
- Supporting the healing of grief and personal relationships



An Organization Based on Compassion



The journey of dying is frequently articulated through the physical, emotional, and spiritual care needs of our residents and their families. Our values of compassion and kindness are designed to meet these deeply felt needs. These ideals are woven into the culture of our organization. We believe that, like birth, the process of death is precious.

Compassionate Care Support. We begin our admission process by asking the residents and their families one simple question: “What are your hopes for this final journey?” Southern Oregon Friends of Hospice focuses on what is important to the

dying person and their loved ones.

In addition to direct care, we provide support in any way needed. For example, we offer food to families who spend long days at a loved one’s bedside, and our volunteers offer companionship or hold a dying hand. We maintain the beauty of the gardens and the serenity of our home for those who want respite and calm. In essence, we honor the journey of those we care for.

We Could Not Do This Without You. We are grateful and inspired by your ongoing generosity in supporting our work. We hope you will continue to be proud of our mission, accomplishments, and contributions to our community and find them worthy of your investment.

With gratitude,
Dwight Wilson, Executive Director

Did you know?

- *We are available to community groups that want to hear about preparing for the end of life.*
- *Celia’s House directly benefits from your shopping or donating to The HUB.*
- *Donations to our Care Fund assist with the cost of care for all who need us.*

Stewardship and Financial Sustenance

The Board of Directors embraces Southern Oregon Friends of Hospice stewardship with unwavering commitment. Our goal is to nurture an organization that provides unparalleled comfort care to Celia’s House residents and to safeguard this legacy for future generations.

As our Board evolves and our leadership team’s capacity grows, we increasingly concentrate on securing the organization’s long-term financial stability. One ongoing priority is to craft budgets focused on direct services while effectively minimizing administrative costs.

In 2022, we developed an investment plan for our reserves to provide organizational sustainability, a 12-month cushion for unforeseen circumstances, and a stable income stream. This is our “Board-Directed Sustainability Fund.”

With its historical significance, Celia’s House is our most substantial physical asset, symbolizing our dedication to compassionate care. In 2022, a noteworthy achievement was the appointment of our first Facility Director. This pivotal step ensures a well-maintained residence that is a comfortable environment conducive to end-of-life care for our residents. Proper upkeep is cost-effective and prevents issues that could negatively impact our residents and their families.

As we contemplate the past year, we are grateful for the unwavering support of our dedicated staff, generous volunteers, and committed donors who have championed our mission.

With great appreciation,
Norman Fincher, President, Board of Directors



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“We enjoyed our visits and always felt welcomed. A simple thank you just isn’t enough, but it comes straight from the heart.”



Celia’s House: A Place to be Cherished

At Celia’s House, we focus on residents’ quality of life, ensuring round-the-clock comfort and pain management while offering emotional and social support. Our healthcare professionals are specially trained in end-of-life care.

Celia’s House has specialized amenities, such as private rooms, gardens, and common areas for residents and loved ones to relax. These spaces contribute to the homelike atmosphere and the overall well-being of our residents. When a terminally ill loved one comes to Celia’s House, their family caregivers can focus on being present with their dying loved one, leaving caregiving tasks to competent professionals.

Being present with individuals nearing death lets that person know they are not alone and they matter. Through the kind work of our volunteers and staff, residents can see fresh flowers, smell freshly baked cookies, hear gentle music, and feel the comfort of handmade quilts. These distinctive experiences are integral to our care model.



“There are no words to express how much we appreciate what everyone did for my father. He had nothing but good things to say, and I can see how some of you touched his soul. You made one of the most difficult times a little easier.”



“To all those who took my brother in and put their arms around him in comfort, I appreciate you. Thank you.”



“Our family is so grateful for Celia’s House and each of you who helped my mom. She spent the last days of her life so loved and cared for. Thank you.”



Your Support Makes Celia’s House Possible



In Southern Oregon, the spirit of compassion runs deep, much like the waters of the Rogue River or the roots of ponderosa pines. The roots of Southern Oregon Friends of Hospice are grounded in the values of compassion, respect, and empathy, supporting and enhancing the quality of life’s final moments. Our mission embodies our dedication to exceptional end-of-life care with respect, empathy, and integrity. We warmly welcome you to join us on this journey.

Your contribution isn’t just a financial transaction; it’s an empathetic gesture. It helps uphold the respect and honor of those embarking on their end-of-life journey, providing comfort to our residents and their loved ones. By backing Celia’s House, you’re contributing to a lasting legacy of love and remembrance.

We encourage you to join us in this meaningful endeavor. Please visit sofriendsofhospice.org/donate-online/ to choose the project that resonates with your priorities, such as our Care Fund, the Board-Designated Fund, or capital projects. If you have questions on how to help, please text or call me at (907) 713-7814.

Every contribution supports our mission to serve the community.

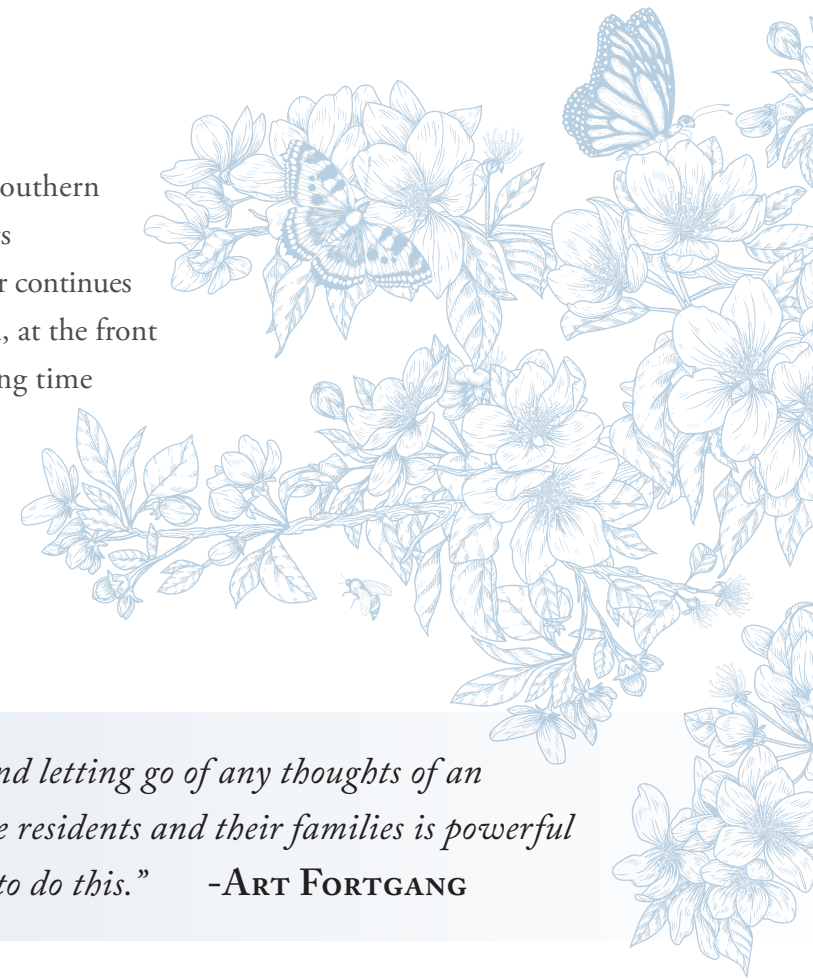
Respectfully,
Lily Herwald,
Director of Development and Communications





Passionate Volunteers: Our Heart & Soul

Volunteers are a vital part of our unique model of care. Southern Oregon Friends of Hospice currently has 150 volunteers supporting Celia's House, The HUB, or both—and that number continues to grow. Whether at the bedside, in the gardens, in the kitchen, at the front desk, playing music for residents and their visitors, or spending time at The HUB—the talents and kindness of so many make Celia's House what it is today. Celia's House is a place to be cherished. Our volunteers continue to make the vision of our founders a reality.



"It is an honor to be present with a resident and their family members at this sacred, most vulnerable time of their lives. I have received far more from these precious souls than I will ever give." - JENNY GALLAGHER



"Being with someone during this period in their life and letting go of any thoughts of an outcome is very meaningful. Being fully present for the residents and their families is powerful and positive for all involved. I feel honored to be able to do this." -ART FORTGANG



“Celia’s House is a place of transition and transformation. I feel honored to serve this community.” – JOYCE MCKINNEY



Being a spiritual care volunteer at Celia’s House is an honor of a lifetime. Sometimes, we have lively conversations with the residents or their families, and at other times, we may be helping the residents deal with unresolved issues in their lives, or just offering comfort to them. And toward the very end, we may be just deeply present, no talk, only loving presence.” –JUDY HILYARD

Spiritual Care: Loving Presence

At Celia’s House, Spiritual Care is integral to our culture. It offers residents and their loved ones a welcoming space for quality time together. Our dedicated team includes a chaplain and trained volunteers. We support families and residents in meaningful conversations about legacy, hope, faith, and quality of life. We are proud that this program has moved from a pilot to a permanent feature of our care, with volunteers working shifts throughout the week.



We value diversity and respect individual beliefs, tailoring our interactions to each resident’s spiritual and worldview. We make every effort to personalize their experiences and foster joy however we can. Our library is a calming sanctuary for residents, staff, and families to meet, take quiet time, explore spiritual resources, and navigate end-of-life planning. Some individuals find peace here during a time of profound emotion.

We organize an annual remembrance service, honoring ceremonies at the time of death, and other optional rituals that involve families and friends to help them process the person’s passing and honor their life.

We are honored by your generous support,
Reverend Mary Piper, Chaplain





Stay up-to-date with events and more by subscribing to the Southern Oregon Friends of Hospice monthly newsletter and following us on social media.

- Holiday Candlelight event
- Couture Sip & Shop events
- Warehouse sale
- Sidewalk sales
- Art sales

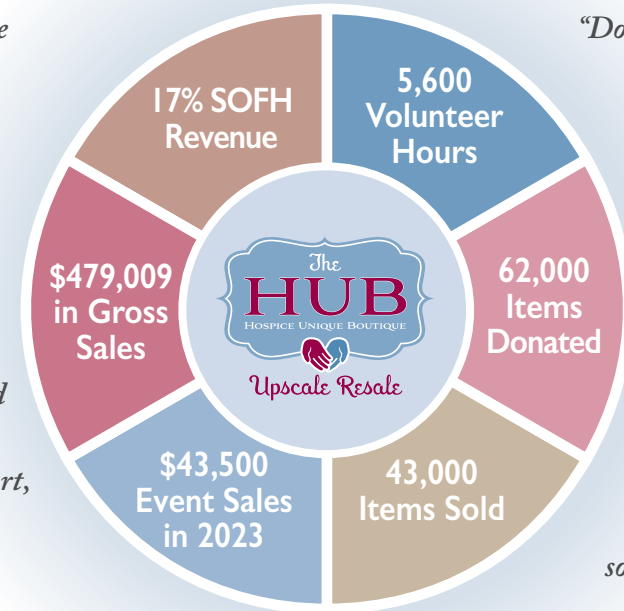
The HUB: A Compassionate Community of Donors, Volunteers, and Shoppers



"Great store for a great cause!"



"Designer clothes, name brand furniture, and great art, all at great prices."



"Donors tell us they are grateful for the hospice care that a loved one received."



"My time at The HUB is filled with camaraderie, laughter and sometimes tears."



"Great selection, friendly volunteers, and a good cause...just wish I could get there more often."



Facility Maintenance and Future Planning

Caring for Celia’s House, a National Historic Registered Home, extends beyond preservation; it’s about honoring our residents. Southern Oregon Friends of Hospice recognized the need for professional facility management and a comprehensive maintenance plan. In 2022, I assumed the role of Facility Director, dedicated to safeguarding this historic treasure for the long term.



Our proactive maintenance approach goes beyond repairs, ensuring system and equipment longevity and cost savings while minimizing disruptions. We’ve completed significant projects this year, including refinishing the original second-story hardwood floors and reroofing and insulating the living room roof. I’ll oversee a major project: replacing Celia’s House’s heating and cooling system.

Residents, families, and staff deserve a safe, comfortable, and efficient home. I’m honored to care for Celia’s House, driven by my love for historic buildings and our mission to provide the best care.

Warm regards,
Chris Wilbur, *Facility Director*

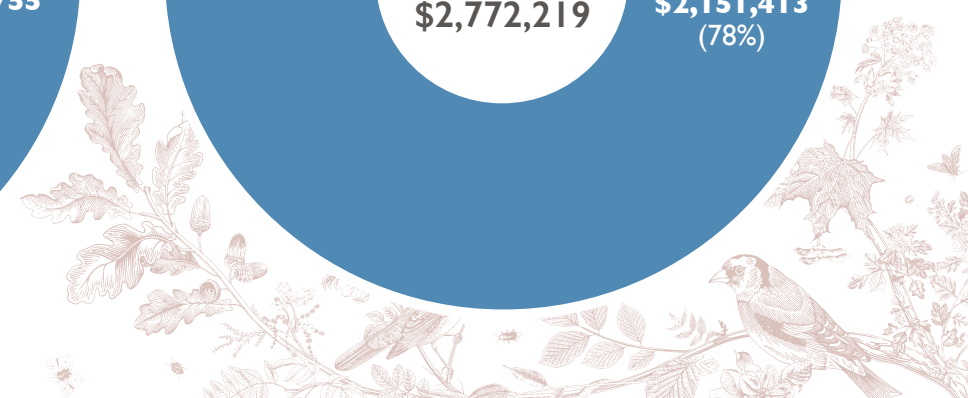
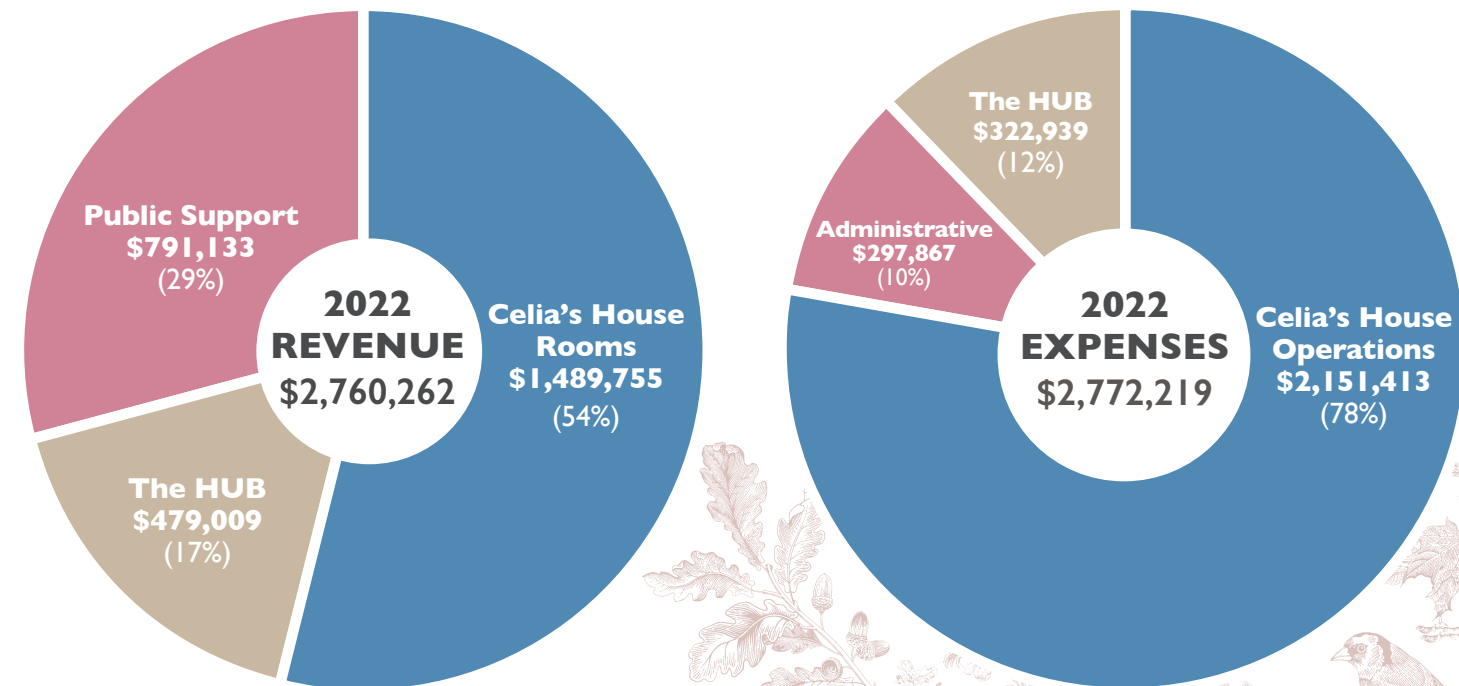
Thanks to the following foundations for their support of Southern Oregon Friends of Hospice

Hardwood Floor Refinishing
Preserving Oregon—Oregon Parks & Recreation: \$5,900
The Carpenter Foundation: \$5,000
The Kinsman Foundation: \$4,900

Heating Ventilation & Air-Conditioning Project
Carrico Family Foundation: \$110,000
The Ben B. Cheney Foundation: \$40,000
Barbara & Henry Oliver III: \$50,000

FY 2022 Financial Report

The strength and support of our community are demonstrated by the contributions and generosity of individuals, businesses, foundations, and The HUB. Room revenue alone cannot cover our comprehensive care expenses and this funding is indispensable. We are so grateful and remain committed to prudent financial management to uphold our mission’s success. For more details, please visit www.sofriendsofhospice.org/990 or call (541) 500-8911.



We are Grateful for Your Trust (October 2022–September 2023)

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Lovella & Noel Moore

In honor of Rev. Mary Piper
Megan Gangl
Carol Miller

In honor of Jed & Celia Meese
Dr. Brian & Nancy Gross

In honor of Karen Rethman-Foll
Gary Foll

In honor of Dr Ken Rhee
Lisa Vigil Schattinger

In honor of Janet Rowe
Lovella & Noel Moore

In honor of Jack & Sarah Seybold
Katie Erickson

In honor of Sarah & Jack Seybold
Marian Hancock

In honor of Sarah Seybold
Cathleen Matthews
William O'Connell

In honor of Dr. Bill Southworth
Janet Rowe

In honor of Doreen Tophan
Peter & Lucia Smith

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Lori Bloom

Kori Calvert
Margie Cicerrella

Cat Clark
Barbara Costa

Joyce Cowan
Richard Dalmaso

Annemarie Day
Trudy Duncan

Diana Eilers
Emmett Fiske

Kasey Fiske
Kim Gabriel

Nancy James
Alene Kaplan-Stanton

Carole Kehrig
Charlene Kenny

Linda Kreiman
Janie LaPierre

Pamela Leandro-Notch
Zoe Livingston

Sue MacDonell
Donna Markle

Butch McCarney
Mary McHughes

Susan Meier
Lindy Miller

Sidney Morrison
Caroline Morse

Tim Muser
Barbara Oliver

Genny Potts-Wilson
Rebecca Reid

Helen Reinhold
Lupe Roybal

Carol Schneider
Doris Segner

Sarah Seybold
Irene Simms

Andrea (Andi) Slavin
Anne Sloan

Gayle Smashey
Karen Smith

Noah Soule
Martha Staff

Patricia Stricklin
David Strother

Vivian Stubblefield
Beverly Sweet

Suzanne Taylor
Gayle Titus

Leslie van Gelder
Ana Wang

Mary Kay Wells
Jaci Wilkins

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Jaime Austen
Sigi Barren

Carolyn Barrett
Dana Henderson

Elizabeth Higgs
Sue Basilicato

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Roger Best
Susan Bizeau

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Tylin Boyette

Jacqueline Bressers
Annie Brunelli

Jenny Cooper
Shawn Daniel

Sarah Dore
Ellen Downes

Trudy Duncan
Michele Duncan King

David Eisenberg
Beth Essex

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Vicki Gardner
Doreen Garlipp

Inanna Gibson
Amber Glassman

Ken Gosling
Candy Gregos

Kym Grey
Kimberly Hall

Allen Hallmark
The Heartsong Singers

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Judy Hilyard
Georgie Hislop

Sheila Holtey

Margit Howell
Yana Jacobson

Bruce Johnson
Carolyn Johnson

Sunga Kim
Pat Knoble

Dana Knoke
Katharine Lang

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Nancy Zderic

We appreciate your generous support of Southern Oregon Friends of Hospice and we want to recognize everyone accurately. If we have inadvertently made an error, please contact us at (541) 500-8911 with concerns or corrections.





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